

Costs of treatment, deposits and guarantees of payment

At admission, the hospital can only provide an estimate of the charges. These may vary depending on the treatment provided.

As an overseas visitor, unless covered by RHCA arrangements, the hospital requires either a written guarantee of payment or a full deposit of the estimated charges.

Making a payment

You can make a payment using one of the following options:

- EFTPOS
- Cash
- Credit card

We are here to help

Royal Perth Hospital enquiries, please contact the Patient Liaison Officers;

Mon to Fri - 8:30am to 6:30pm

- Emergency Department
Patient Liaison Officer
- Mobile 0404 894 045
- Inpatient Patient Liaison Officer
- Mobile 0404 894 083

Sat and Sun - 6:30am to 6:30pm

Phone - (08) 9224 8480

Mobile - 0404 039 982

Bentley Hospital enquiries, please contact the Patient Liaison Officer:

Mon to Fri - 8am to 4pm

Phone - (08) 9416 3546

General treatment	Fee
Emergency Department visit	Total: \$295 to \$2 090 Minimum Deposit: \$295
Inpatient – same day	Total: \$2 366*
Inpatient – overnight	Total: \$2 778*
Radiology	Outpatient and emergency - From \$280 Inpatient - various fees
Pathology	Outpatient and emergency - Various fees Inpatient – various fees
Prostheses	Various fees
Outpatient Clinic visit	\$280
Pharmaceuticals	Pharmaceuticals are charged at a maximum of \$31.60 per item
Clinician fees, medical and surgical treatment	Medical practitioners charge at 100 per cent of the applicable item in the Australian Medical Association list of medical services

*A minimum deposit of \$1000 is required if no guarantee of payment is received from your insurance provider.

Copies of your Passport, documentation and proof of payment from insurers are to be sent to the following email addresses:

Royal Perth Hospital: rph.oplo@health.wa.gov.au

Bentley Hospital: BHS.revenue2@health.wa.gov.au

Interpreter services

A free health care interpreter service is available to you, if you require an interpreter; just ask one of our Patient Liaison Officers to arrange one for you.



This document can be made available in alternative formats on request.



Royal Perth and
Bentley Hospitals
East Metropolitan Health Service

Information for overseas visitors and students



Overseas visitors

As an overseas visitor, you will be required to pay for your treatment if you do not have one of the following:

- Valid Medicare card
- Eligibility under the Reciprocal HealthCare Agreement (RHCA) with Australia
- Refugee/asylum seeker status

Private health or travel insurance

You will need to contact your insurance provider to check your level of cover, and request a written guarantee of payment for the hospital patient liaison officer.

Please note that you are responsible for payment of any excess or gap fees applicable to your account.

All overseas visitors will need to provide:

- Passport & Visa
- Insurance details
- Contact details for both your home country and Australia
- RHCA visitors may be asked to provide proof of residency of their home country and proof of their European Health Insurance Card

Overseas visitors with a Reciprocal Health Care Agreement (RHCA)

Overseas visitors holding a valid visa and being a **resident** of a Reciprocal Health Care Agreement (RHCA) country are covered only for ill-health or injury which occurs while you are in Australia and requires necessary treatment before returning to your home country. RHCAs are not intended to replace travel health insurance and do not cover planned treatment, procedures, or operations.

In order to receive entitlements under the RHCA, you will need to provide your passport, proof of country of residence, and any other documentation required by overseas visitors as evidence of eligibility from one of the following countries:

RHCA countries

Belgium	Sweden
Finland	New Zealand
Italy	Malta
Norway	Netherlands
Republic of Ireland	United Kingdom
Slovenia	

Periods of RHCA cover vary depending on your country's agreement with Australia. To find out more about your period of cover, please visit:

<https://www.humanservices.gov.au/individuals/services/medicare/reciprocal-health-care-agreements>

General treatment fees

General treatment fees may include:

- Overnight inpatient accommodation
- Same day inpatient accommodation
- Emergency department visits
- Radiology, X-rays, MRIs, and ultrasound imaging
- Pathology
- Prosthesis/surgically implanted prosthesis
- Specialised orthoses
- Outpatient Clinic visits
- Clinician fees

Please see fees listed on the back page of this brochure. If you come to hospital for treatment of a notifiable sexually transmitted disease (STD) you will not be charged.

For a list of notifiable STDs please visit:

ww2.health.wa.gov.au/silver-book

