



» Important information for private patients

Bentley Health Service (BHS) greatly appreciates your decision to be admitted to our hospital as a private patient. Your stay will make an important contribution to the maintenance and improvement of services at our hospital.

Following your admission you might receive invoices in the mail relating to your treatment at BHS. You are NOT required to pay these invoices, however, you are asked to process them in order for our services to receive payment from Medicare and your health fund.

Please do not send any personal cheques to the hospital as your medical services are provided at no out of pocket expense to yourself, unless your specialist has advised you differently prior to being admitted to hospital.

All invoices should be attached to a **Medicare Australia Claim Form and Medicare Australia two-way claim/change of address form.**

Both these forms should be completed in full and submitted to your local Medicare Australia Office or mailed to:
Medicare Australia, GPO Box 9822, PERTH WA 6000

Any cheques or rejection statements received from Medicare Australia or your private health insurer should be returned to the hospital via the reply paid envelope provided. Alternatively, cheques and/or statements may be forwarded to: Health Corporate Network, PO Box 8554, Perth Business Centre WA 6849

For further information or queries regarding any accounts with BHS, please do not hesitate to contact the Private Patient Liaison Officer on (08) 9416 3546 or via email at BHS.Revenue2@health.wa.gov.au

