



OFFICIAL

Collection Notice – CCTV and Security Monitoring

You are receiving this notice because you have entered, attended, visited or accessed an East Metropolitan Health Service ABN 11 297 417 435 (EMHS) facility that uses Closed-Circuit Television (CCTV), body-worn cameras or other authorised security monitoring technologies.

EMHS is part of the Western Australian public health system. We provide public hospital and community health services in metropolitan Perth.

It is a requirement of the *Privacy and Responsible Information Sharing Act 2024 (WA) (PRIS Act)* that EMHS explains why and how we collect, use and share your personal information. The primary and secondary purposes for collecting and using your personal information are also described.

The personal information collected may include, but is not limited to:

- images and video recordings
- photographs captured by CCTV systems
- footage captured by authorised body-worn cameras
- date, time and location information associated with recordings
- vehicle details that may be visible in recorded footage
- information relating to incidents, interactions or behaviours captured by monitoring systems
- statements or reports associated with recorded incidents.

EMHS collects this information to:

- protect the safety and security of patients, visitors, staff, volunteers and contractors
- deter, identify and investigate criminal, threatening, unsafe or inappropriate behaviour
- support emergency management activities and responses
- investigate incidents, complaints, misconduct allegations, workplace safety matters and security concerns
- support the management of insurance claims and legal proceedings
- protect EMHS property, information assets and critical infrastructure
- comply with legislative, regulatory and compliance obligations.

We may share your information with:

- authorised EMHS staff involved in security, safety, risk management, investigations or incident response
- contracted security providers performing services on behalf of EMHS
- regulatory bodies, integrity agencies, law enforcement agencies, courts and tribunals where authorised or required by law
- the Western Australian Department of Health and other Health Service Providers where relevant to patient, staff or public safety matters
- insurers, legal representatives and authorised investigators where necessary to manage incidents, claims or legal proceedings

- Organisations where disclosure is required or authorised under law (for example, a court order, subpoena, summons or notice to produce), or where necessary to prevent or lessen a serious threat to the life, health, safety or welfare of an individual, or a serious threat to public health or public safety.

EMHS requires CCTV and security monitoring information to maintain the safety, security and integrity of its facilities and services. Individuals cannot generally opt out of being incidentally captured by CCTV or security monitoring technologies when entering monitored areas. Signage is displayed at relevant locations to notify individuals that monitoring is taking place.

More information can be found on the EMHS website:

<https://emhs.health.wa.gov.au/About-Us/Privacy-Responsible-Information-Sharing>

Contact us

If you have any questions about how your personal information will be collected, used and shared, you can contact: EMHS.PrivacyOfficer@health.wa.gov.au.

If you would like to access or correct the information we have collected about you, please contact: EMHS.FOI@health.wa.gov.au.

If you have any complaints about how your personal information has been handled, collected, used, or shared, please contact: EMHS.PrivacyOfficer@health.wa.gov.au.