



OFFICIAL

Collection Notice – Consumers and Patients

You are receiving this notice because you are a patient of an East Metropolitan Health Service ABN 11 297 417 435 (EMHS) hospital or service, or a relative/authorised representative of a patient receiving care.

EMHS is part of the Western Australian public health system. We provide public hospital and community health services in metropolitan Perth.

It is a requirement of the *Privacy and Responsible Information Sharing Act 2024* (WA) (PRIS Act) that EMHS explains why and how we collect, use and share your personal information. The primary and secondary purposes for collecting and using your information are also described.

The personal information collected may include, but is not limited to:

- your name
- contact details
- medical history
- test results
- medications
- Medicare details
- information provided by healthcare professionals or your authorised representatives.

We collect information directly from you where possible, and also from other healthcare providers, referrers and authorised representatives.

EMHS collects your personal and health information to:

- Provide you with appropriate healthcare and support
- Improve the quality of services we provide through approved research, quality improvement activities, training and education.
- Facilitate healthcare education, improvement, research, and teaching
- Fulfil our legal obligations as a healthcare service under the *Health Services Act 2016* and *Health Services (Information) Regulations 2017*.

We may share your information with:

- Other healthcare organisations, clinics, or doctors to provide you with the best care
- EMHS staff to improve the quality of services that we offer to patients through research, quality improvement projects, or training and education
- The Department of Health as part of regular disclosure and statistical reporting
- Authorised third parties who help carry out our healthcare service functions
- Artificial Intelligence technologies, models, or other automated decision-making tools that meet strict standards from the Office of Digital Government. These technologies assist clinicians and improve services. They do not replace clinical decision-making and are subject to human oversight.

- Organisations where disclosure is required or authorised under law (for example, a court order, subpoena, summons or notice to produce), or where necessary to prevent or lessen a serious threat to the life, health, safety or welfare of an individual, or a serious threat to public health or public safety.

Your personal information is needed by EMHS to provide timely, quality and safe care. If you do not provide the requested information, or the information is inaccurate or incomplete, EMHS may be unable to provide the relevant services to you, manage its relationship with you or these services may be limited.

More information can be found on the EMHS website :

<https://emhs.health.wa.gov.au/About-Us/Privacy-Responsible-Information-Sharing>

Contact us

If you have any questions about how your personal information will be collected, used and shared, you can contact: EMHS.PrivacyOfficer@health.wa.gov.au.

If you would like to access or correct the information we have collected about you, please contact: EMHS.FOI@health.wa.gov.au.

If you have any complaints about how your personal information has been handled, collected, used, or shared, please contact: EMHS.PrivacyOfficer@health.wa.gov.au.