



OFFICIAL

Collection Notice – Visitors & Guests

You are receiving this notice because you are visiting, attending, accessing or otherwise present at an East Metropolitan Health Service ABN 11 297 417 435 (EMHS) facility, hospital, health service or administrative site.

EMHS is part of the Western Australian public health system. We provide public hospital and community health services in metropolitan Perth.

It is a requirement of the *Privacy and Responsible Information Sharing Act 2024 (WA) (PRIS Act)* that EMHS explains why and how we collect, use and share your personal information. The primary and secondary purposes for collecting and using your personal information are also described.

The personal information collected may include, but is not limited to:

- your name
- contact details
- visitor registration details
- vehicle registration details
- organisation or employer details
- information relating to the person you are visiting or meeting
- dates, times and locations of attendance
- photographs or images captured through CCTV or security monitoring systems
- information provided to EMHS staff or security personnel during your visit.

EMHS collects your personal information to:

- maintain the safety and security of patients, visitors, staff, volunteers and contractors
- manage access to EMHS sites, facilities and restricted areas
- facilitate patient visitation and support arrangements
- respond to emergencies, incidents, complaints, enquiries or investigations
- monitor compliance with hospital policies, visitor requirements and site conditions of entry
- improve the quality and safety of services through approved quality improvement activities, training and education
- comply with legislative, regulatory and compliance obligations.

We may share your information with:

- EMHS staff and authorised personnel who require access to perform their duties
- security service providers engaged by EMHS
- other Health Service Providers and the Western Australian Department of Health where required to support healthcare delivery, site management or security functions
- regulatory bodies, law enforcement agencies, courts and tribunals where authorised or required by law
- authorised contracted service providers and third parties where necessary to perform services on behalf of EMHS
- Organisations where disclosure is required or authorised under law (for example, a court order, subpoena, summons or notice to produce), or where necessary to prevent

or lessen a serious threat to the life, health, safety or welfare of an individual, or a serious threat to public health or public safety.

EMHS needs this information to help maintain safe, secure and effective facilities and services. If you do not provide requested information, or if the information provided is inaccurate or incomplete, EMHS may be unable to facilitate your visit, grant access to certain areas or respond appropriately to incidents or enquiries.

More information can be found on the EMHS website:

<https://emhs.health.wa.gov.au/About-Us/Privacy-Responsible-Information-Sharing>

Contact us

If you have any questions about how your personal information will be collected, used and shared, you can contact: EMHS.PrivacyOfficer@health.wa.gov.au.

If you would like to access or correct the information we have collected about you, please contact: EMHS.FOI@health.wa.gov.au.

If you have any complaints about how your personal information has been handled, collected, used, or shared, please contact: EMHS.PrivacyOfficer@health.wa.gov.au.