EMHS OPERATIONAL PLAN 2024

Priority Pillars

Our Strategic Focus Areas

Our People



Our staff feel valued and safe, both physically and psychologically

- EMHS Plan for Our People
- Speak up for Safety Program
- Commitment to cultural competency and safety
- Refreshed staff communication approach
- Staff Wellbeing focus including flexible working

The Here and Now



Current
performance
and the
framework for
continuous
improvement

- Delivering and monitoring safe high-quality care in compliance with national policy and operational efficiency and affordability
- Delivering our Ministerial, Election and Budget Commitments
- Consistency in Mandatory Training across EMHS
- Cybersecurity and compliance

A Better Tomorrow



Planning for the future and pushing the boundaries in innovation and sustainability

- Financially and environmental sustainability
- Enhance our digital capability and organisational readiness for new systems and applications
- EMHS is a leader that drives innovation
- Planning to ensure services are sustainable and meet future population needs

Consumers and Community



Consumers
are front and centre
of our business
with a contemporary
approach to
involving them
in their care

- Continuous improvement in Consumer and Carer Engagement across EMHS
- Delivering innovative care outside of hospital and closer to home

How will we achieve success?

- Develop Speak up for Safety Program
- Develop and implement EMHS Cultural Competency
 Framework
- Develop the EMHS Plan for Our People
- Focus on staff wellbeing via:
 - >Workplace Aggression and Violence Refresh
 - > A flexible working approach for staff
 - > Refresh approach to communication with staff
- Ensure EMHS site and staff readiness and alignment of local action plans with WA Safety and Quality plan
- Develop and implement an EMHS Length of Stay Program seeking to reduce unnecessary time in hospital
- Deliver on our Ministerial, Election and Budget commitments
- Progress work programs for Cybersecurity and toward SOCI compliance
- Deliver the EMHS Strategic Asset Plan
- Implement the EMHS Strategic Approach to Environmental sustainability
- Assess financial/affordability or our services identifying opportunities for efficiencies and improvement
- Progress local actions to support implementation of HRplus and Digital Medical Record
- Implement the SMART EMHS Strategy
- Build and commission the EMHS Innovation Hub
- Deliver EMHS wide Clinical Service Planning including links to infrastructure planning
- EMHS Consumer and Carer Framework
- Implement the EMHS Care Beyond Hospital Walls
 Framework and key services including the EMHS Home
 Hospital and CoHIVE services