

DESCRIPTION

This document describes the way referrals are sent to the Orthotics & Prosthetics Service (O&PS).

PROCEDURE

All referrals created and received within Fiona Stanley Hospital (FSH) are sent to the Orthotic & Prosthetic Service. Such referrals are internal referrals and are initiated via eReferral which includes inpatients and outpatients.

Referrals to the Orthotics Service

Referrals received from other metropolitan and rural hospitals and health services are sent to the Orthotics Service via eReferral by selecting "Rehabilitation Technology (RET)" then "Orthotics (RTOR)".

Sites without eReferral may send email (with information secured in a PDF attachment) or fax referrals to the FSH Receipting Unit where they are converted to the eReferral format and directed to the Orthotic Service 'gatekeeper'.

For urgent referrals the requestor:

1. Contacts O&PS clinician via the phone line 6152 7450;
2. Faxes the referral to 6152 9762 or emails it to FSH.Referrals@health.wa.gov.au, once the urgent referral has been accepted;
3. Must attach the information in a PDF to the emailed referral;
4. Note on the referral the name of the practitioner with whom the referral was discussed.

Referrals to the Prosthetics Service

All referrals for an interim prosthesis and prosthetic rehabilitation are sent to the SRS Amputee Rehabilitation 'gatekeeper'.

Once the amputee is assessed as suitable for prosthetic rehabilitation by the Amputee Rehabilitation Physician they are referred to the Prosthetic Service.

Referrals for Rigid Removable Dressings (RRD's) and referrals for pre or post-operative assessment and information provision are sent via eReferral by selecting "Rehabilitation Technology (RET)" then "Prosthetics (RTPR)" to the Senior Prosthetist (gatekeeper).

Other Metropolitan and Rural Hospitals

Referrals received from other metropolitan and rural hospitals for rigid removable dressings (RRD) are sent via eReferral to the Senior Prosthetist (gatekeeper).

Sites without eReferral send email (with information secured in a PDF attachment) or fax referrals to the FSH Receipting Unit where they are converted to eReferral format and directed to the Prosthetic Service 'gatekeeper'.

Non-Urgent GP and Private Specialist Referrals

All non-urgent GP and private specialist referrals are sent to the WA Health Central Referral Service (external site).

Fax: 1300 365 056

Email: centralreferralservice@health.wa.gov.au

Postal address:
Central Referral Service
PO Box 3462
Midland WA 6056

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