



Mental Health Emergency Response Line (MHERL)

A 24-hour telephone service for people experiencing a mental health crisis in the Perth metropolitan area.

- Telephone support from a qualified mental health clinician.
- **Perth metro: 1300 555 788**
- **Peel: 1800 676 822**

MHERL is not an emergency service. For life-threatening situations or emergency services call 000.

Important

MHERL helps keep people safe by linking them with support services, but staff do not come to your home and are not a replacement for community mental health services.

Country callers needing assistance should call Rurallink on 1800 552 002.



MHERL provides urgent support for:



People experiencing a mental health crisis who need urgent assistance



Families and carers of someone with a mental illness



Members of the public who witness a mental health crisis and need assistance



Health professionals



Community welfare service providers.

Services include:



Mental health assessment



Mental health system navigation



Crisis support, crisis planning and brief intervention



Mental health information and advice



For more information about MHERL, scan the QR or visit the web page:

<https://emhs.health.wa.gov.au/Hospitals-and-Services/Mental-Health-Alcohol-and-Other-Drugs/Inpatient-and-Other-Services/MHERL>