

## How will these changes affect me?

Consumers currently receiving services within our community clinics will be advised if their care coordinator changes.

Please ensure you discuss any concerns at the time of your appointment with your current care coordinator.

## Who do I contact if I have further questions?

If you have further questions or concerns about how these changes may affect you, please contact Sharon Purves, Acting Subacute and Adult Community Program Manager at [sharon.purves@health.wa.gov.au](mailto:sharon.purves@health.wa.gov.au)

## Contact us

Address: Mills Street Clinic, E Block, Bentley Health Service, 35 Mills Street (PO Box 158), Bentley WA 6982

### Assessment and Treatment Team (ATT)

Phone: 08 9416 3544

### Clinical Treatment Team (CTT)

Phone: 08 9416 3800

## After hours support

After hours, if you are an active client of Bentley Mental Health Services you may contact either your GP or the ATT for mental health advice and support.

ATT contact no: 08 9416 3544

- From 4.30pm to 10.00pm (Monday to Friday)
- From 8.00am to 10.00pm (weekends and public holidays)

## For all persons:

Mental Health Emergency Response Line (MHERL) 24 hours, daily, local call charges – 9224 8888

Lifeline WA – 08 9261 4400

**In the event of an emergency please dial 000 or visit your nearest emergency department.**



Government of **Western Australia**  
Department of **Health**  
**Bentley Health Service**

## Changes to Adult Community Mental Health Services

Assessment and Treatment Team (ATT) and Clinical Treatment Team (CTT)

## Information for consumers



15-816 SEPT 2015 Review: SEPT 2018

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Produced by Bentley Health Service  
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Consumer Approved  
July 2015

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Commencing 5 October 2015, adult community mental health services provided by the Bentley Mental Health Service will be changing to provide consumers with an improved model of care.

This will involve the introduction of a new **Assessment and Treatment Team (ATT)** and a **Clinical Treatment Team (CTT)** to better support you in your community recovery.

## What changes are occurring?

The current outpatient clinic community service in E Block clinic, Mills Street will be reconfigured to provide the:

- **Assessment and Treatment Team (ATT)**
- **Clinical Treatment Team (CTT)**



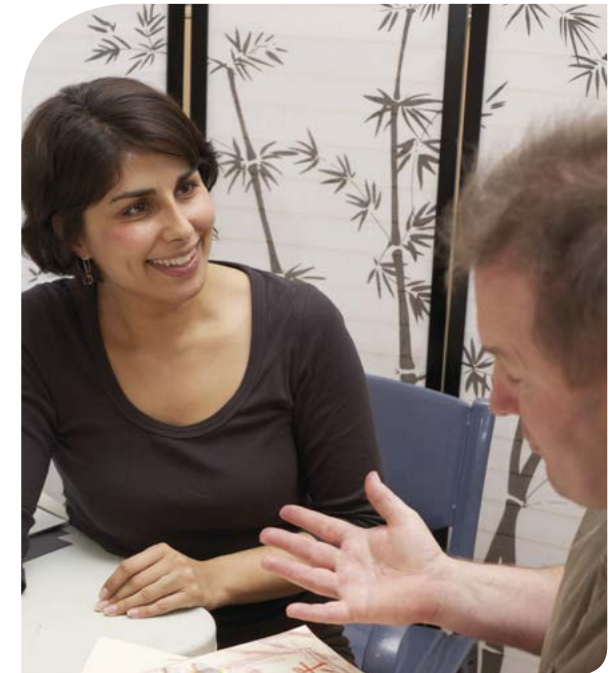
## What will the changes mean?

### Assessment and Treatment Team (ATT)

- Will provide access to services from 8am to 10pm every day of the week
- All new referrals will be considered as appropriate for the service
- Will work with consumers, carers and other agencies to determine an appropriate care plan
- Where appropriate will offer intervention and contact for up to a maximum of 10 weeks
- Will support consumers in developing community focused discharge plans
- Will assist consumers in accessing other community networks for ongoing recovery
- Is available for after-hours emergency support and advice seven days a week

### Clinical Treatment Team (CTT)

- Will provide access to services from 8.30am to 4.30pm, Monday to Friday (except public holidays)
- Will offer care coordination via a named professional



- Will offer care for a period longer than 10 weeks where individually indicated
- Will provide specialist professional interventions for people with moderate to severe mental health needs
- Will work with consumers, carers and other agencies to ensure comprehensive care planning and support
- Will provide a collaborative approach to your treatment and discharge planning by partnering with you, your family, carer, GP and other support agencies.